

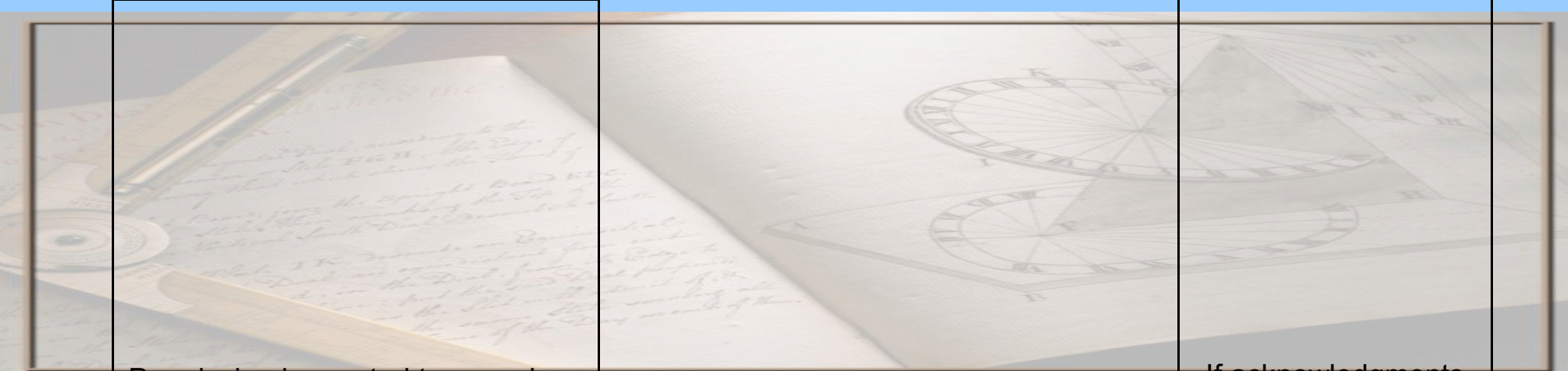
**Taking charge of my  
career and life  
journey by**

**Plotting  
my  
Direction  
with a**

**LEARNING  
PORTFOLIO**

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If acknowledgments have inadvertently been omitted, please advise and it will be corrected.

***“Plotting my Direction with a Learning Portfolio”***  
**Gaelyne MacAulay**  
PLAR Specialist  
Prince Edward Island  
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# Introduction

You have been learning many new skills from experiences you have had each day of your life. The key to moving forward in your education, career, and life goals is making sure you get recognition for your learning so you avoid spending your time and money re-learning what you all ready know.

**Change** is **changeless** in the present-day workforce. The majority of people cannot find a job that will last 25 or 30 years with security and a great benefit package. Most people change jobs at least five times during their working lives. Trends such as contract and term positions can sometimes result in people having five different jobs in one year. One positive outcome from this trend is that the majority of workers in the workforce today are **MULTI-SKILLED**. We need a process that will recognize and award credit for these skills.

**Prior Learning Assessment and Recognition (PLAR)**, also known as **Recognition for Prior Learning (RPL)**, is that process and a **Learning Portfolio (LP)** is the tool that proves you have these skills. Just as artists gather paintings to prove to people the talent and skill they have, you will gather proof of your knowledge and skills.

A Learning Portfolio will help you plan your next move toward your goal, and help you state your case to get the credit you deserve from an employer in the workplace, an educational system, or an institution. A Learning Portfolio takes time and effort to complete but once you have it, you simply update, adjust, and use it wherever you need to seek recognition for your learning.

I know you will discover you have many more skills than you thought you had, as a result of developing your Portfolio. I hope you find this workbook helpful in producing your Learning Portfolio.

Best wishes,  
Gaelyne MacAulay

If you are seeking recognition from a certification body or a learning institution, the First Step **BEFORE** you begin developing your Learning Portfolio is...

**CONTACT THE INSTITUTION  
OR  
CERTIFICATION  
REGULATORY BODY.**

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# You can take charge of your future with a Learning Portfolio (LP).



## A Learning Portfolio is...

a formal document that identifies and proves learning and skills you have gained from

- work
- military and cadet training
- employment training
- workshops
- courses
- volunteer work
- on-the-job training
- job shadowing
- creative arts activities
- sports activities
- personal development projects
- community activities
- school life
- field trips
- extracurricular projects
- home life

It is the **LEARNING** from the experience that is important for a portfolio **not** the experience by itself.



Your LP is a **Life Long Learning** tool that can help you...

**...develop an education and career plan.**

Your Learning Portfolio (LP) can help you research the program, occupation, or career you are interested in exploring. It can also help you plan courses or credits you need to enter your path of study. Your choices can include

- university
- community college
- apprenticeship program
- private training school

In some institutions, your LP can help you prove learning you already have achieved and earn you credit through a **Prior Learning Assessment and Recognition** or **Recognition for Prior Learning (PLAR/RPL)** process.

**Choose a path for your portfolio, such as**

- an education and career plan
- workforce entry
- to get a specific job

**Write a paragraph on your choice to guide you in developing your LP.**

**...plan entry into the workforce.**

Your LP can help you explore your skills, attitudes, and strengths then match them to the job you want. Your LP can help you find out about the tasks, duties, and Essential Skills needed to do that job. It can also help you identify anything you may have to learn to keep you employed in that job.

**...get a job.**

Your LP can help you plan for your job interview by focusing the spotlight on the skills, knowledge, and strengths you will bring to the job. Having your LP with you at a job interview can give you the added confidence you need to successfully present yourself to an employer. Your Résumé can get you the interview; your LP can get you the job.

A learning portfolio is the

# PRODUCT

that you create...

...and like any product, it has to be changed and updated as you change and move forward in your life.





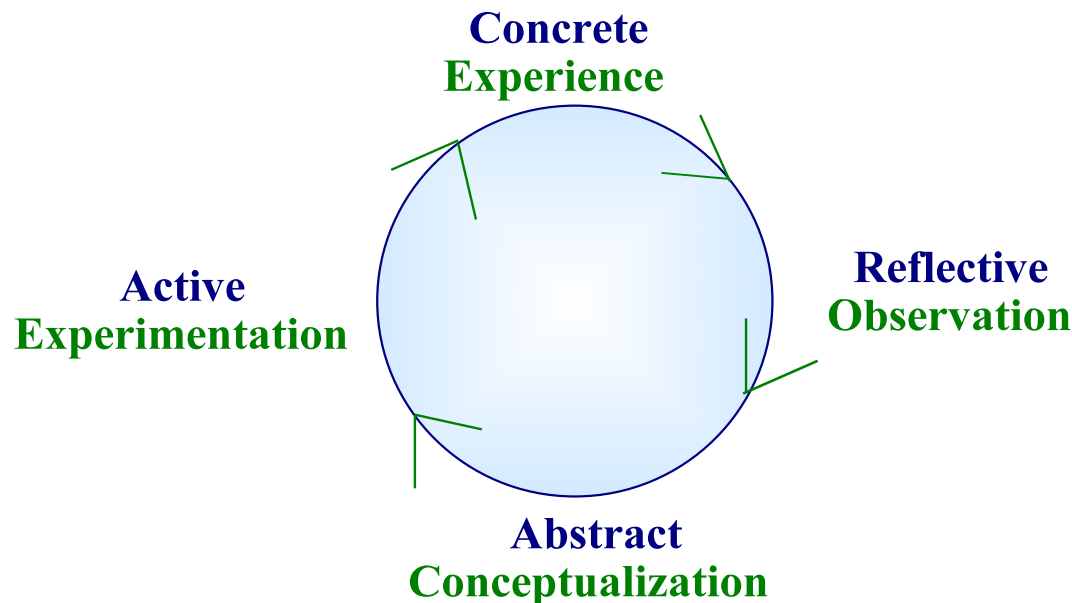
Developing your LP is the

# PROCESS

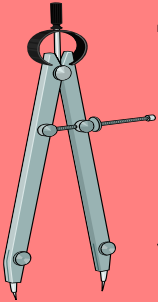
you go through to complete the product...

...and this helps you learn new skills. Skills used in developing a learning portfolio are “transferable.” Transferable skills are learning outcomes from one experience that can be practiced in another setting.

## Learning Cycle - Portfolio Development Process



## All about "YOU" Project



Three "R"s in  
plotting a plan for  
your future...

**Research** - gather all the facts you can about you and your learning

**Reflect** - think about experiences you have had, and identify your learning from those experiences

**Renew** - use all the learning from your research and reflection to make a plan to reach your career and life goals

Learning is acquiring and using new knowledge and skills that result in a change in attitude, behavior, and how we perform a task. *Gaelyne MacAulay*



# Section 1: **RESEARCH**

## Getting the facts about ME

Learning from this section

I know...

I can do...

I learned this...

I learn best when...



I know myself  
better than  
anyone else  
does so I can  
choose what  
goes into my  
LP to help me  
plan the  
future  
I want.

You make life choices everyday. These choices make you the unique person you are today and build the foundation of whom you will be tomorrow.

You take hours getting ready for a special dinner or a date or take weeks planning for just one special event in your life. Now you have the chance to take some time to plan how to reach your life goals and dreams by building your LP.

**Things you need to build your portfolio are...**

- ◆ a re-writable **CD**, floppy disk or **USB** drive
- ◆ a 1 or 1 ½ inch **Binder with loose leaf paper**
- ◆ plastic **Page Protectors**
- ◆ white or ivory **Paper**
- ◆ access to a **Computer** and the **Internet**
- ◆ **Time**
- ◆ **Support** from family, friends, teachers, and employers

You can start building your LP by collecting documents that prove what you can do and learning you already have achieved. As you can begin your search, collect everything you can find about your previous learning.

Some ideas of documents you can include are...

- ◆ **Reference Letters and Letters of Recognition**
- ◆ **School Transcripts**
- ◆ **Certificates and Awards** from
  - School
  - Work
  - Community and Church activities
- ◆ **Pictures of Trophies, Plaques and Medals**
- ◆ **Special Projects or Assignments** you have done
- ◆ **Newspaper Pictures and Articles Events** in which you have been involved. An **Internet search** on your name could bring up some articles that were published

Put these documents  
into page protectors in  
your binder.



MVP



In your LP you can prove your learning through two kinds of **evidence**.

**DIRECT EVIDENCE** products and materials you have produced such as an essay, assignment, CD, or video of something you have created and proves learning you have acquired

**INDIRECT EVIDENCE** learning others recognize you have achieved from working with you. They verify it through an evaluation of your work, a reference, or verification of learning letter

Keep track of everything you find by making a list. Put each item into a category. This can help later when you begin to assemble your LP. Documents you gather about your accomplishments provide evidence of learning from your experiences.

**Sample:**

Document Name	School	Work	Sports	Creative Arts	Community	Other
School Transcripts	✓					
Picture - curling team winning a bonspiel in 2005 Alberton			✓			
Basic First Aid Certificate, YMCA		✓				
Picture - community concert committee				✓		
Sunday school letter of appreciation from a parent						✓

## Work Sheet- Things I have found...

Document Name	School	Work	Sports	Creative Arts	Community	Other



## Things I have to find or get proof of...

Proof I have to find	Name and address of the person I have to contact	Type of document I need (e.g. letter, certificate)	Date Sent	Received

Notes:

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**I learned this; the proof is in my verification letter (VL).**

A VL will provide indirect or third party evidence of valuable learning you have. A VL can confirm s the learning you have and the level at which you can perform using this learning.

A famous educator, Benjamin Bloom, sorted learning into domains and levels. The learning levels in one of the domains can be very helpful when we want to prove learning through verification levels.

To make a Verification Letter work for you, you may have to help the writer. One way you can do this is to help them understand the learning level you have reached by giving them a learning level chart.

### **Cognitive (How we use learning) Domain - LEARNING LEVEL CHART**

Levels	Description
Level 1 - Knowledge	can recall facts, terms, concepts, and answers from new learning material
Level 2 - Comprehend	can demonstrate an understanding of facts by organizing, comparing, and interpreting new learning materials
Level 3 - Apply	can solve problems by using knowledge, facts, and skills in a new way
Level 4 - Analyze	can look at the information, break it down into parts, make a judgement and find evidence to support the judgement
Level 5 - Make Deductions	gather information, reorganize it so that things can be done differently; problems can be solved or something new is created
Level 6 - Evaluate	can defend opinions and make judgements about them by using a set of standards

# Writing the VL

Third party validation letters can be one of the most important items in your portfolio. A well written VL can convince the portfolio reader that your learning is real because someone else is willing to say it in a letter.

## Tips on getting the best VL's

- ◆ choose people who directly observed your work
- ◆ make sure they use statements that describe your learning and skills, not just the work experience
- ◆ get the person to verify ALL skills and learning they have observed, not just the ones in your project or job description
- ◆ have them use official company or institution letter head paper
- ◆ have them include their own position in the company or institution and their working relationship with you

Your best chance of getting the type of letter you need is by putting it in writing.

This will help the person prepare their letter for you.

Set a time when you will pick up the letter.

Type your request for a VL and follow a formal business letter format.

**Put each VL you receive into a page protector and insert it into your portfolio binder.**

### **Sample: Body of a letter you need to give so you will get the information you want in a VL...**

I am creating a Learning Portfolio to help me with my career plans and job search. Learning and skills I have developed through work and volunteer experience will help me to work toward my goals. I may even be able to receive credit for this learning in college or university courses. In order to develop my portfolio and track my learning, I must provide proof of what I have learned.

I am requesting a letter from you proving the skills and learning I gained while I was working for you. This letter is different from a letter of recommendation because it will be recognized as proof of my learning. Please include the following in your letter:

- my position and your working relationship with me,
- length of time I was employed and the length of time I was under your supervision,
- duties and tasks I did and how well I did them,
- the learning (skills, change in attitude and behavior) I showed in performing these tasks and duties, and how well you think I performed them.

I have included information on the duties and tasks I did while working for you and a copy of a learning levels chart to help you evaluate my learning. I will contact you on DATE\_\_\_\_\_ to set a time to pick up your letter.

If you have any questions or need more information, please call me at HOME\_\_\_\_\_ WORK\_\_\_\_\_.

Thank you for your help and support on this project.

As you continue gathering documents and information that prove learning you have, take some time to think about those learning experiences. If you discover how you learn best, you will be able to make better choices for future learning activities and career development.

Here are three ways we learn. Which way best describes how you like to learn?

## Visual Learners

(Let me see)

- ◆ use pictures, charts and graphics
- ◆ sit near the front in a learning situation
- ◆ use computers, videos, and go to movies a lot
- ◆ try and picture information in your mind to help you remember things
- ◆ feel that body language, hands and facial expressions are an important part of communication
- ◆ take notes while someone is speaking
- ◆ enjoy reading, drawing, writing and doing puzzles

## Auditory Learners

(I heard that)

- ◆ use story telling to get a point across
- ◆ openly share ideas
- ◆ listen intently, use an audio or video recording device rather than take notes
- ◆ like to participate in discussion
- ◆ like to read out loud
- ◆ like to speak to groups
- ◆ create little poems or songs to remember things
- ◆ like to “read between the lines” to find the real meaning of what others are saying
- ◆ attach meaning to how a person says something and the tone of voice they use

## Tactile Learners

(Let me do that)

- ◆ look over the whole article or book before studying the details
- ◆ wander around and stand a lot while you are learning something
- ◆ underline or use markers to highlight the important points
- ◆ must have your favorite music on to study
- ◆ spend a lot of time getting your space ready before you study and take study breaks
- ◆ learn a lot of new things over a short period of time
- ◆ like to know how things work
- ◆ like explore your world

# Section 2: REFLECT



Here is the  
**REAL ME**



Learning from this unit

I have Essential Skills that I can use...

I have valuable learning from all these life experiences in my

**Learning Chronicle...**

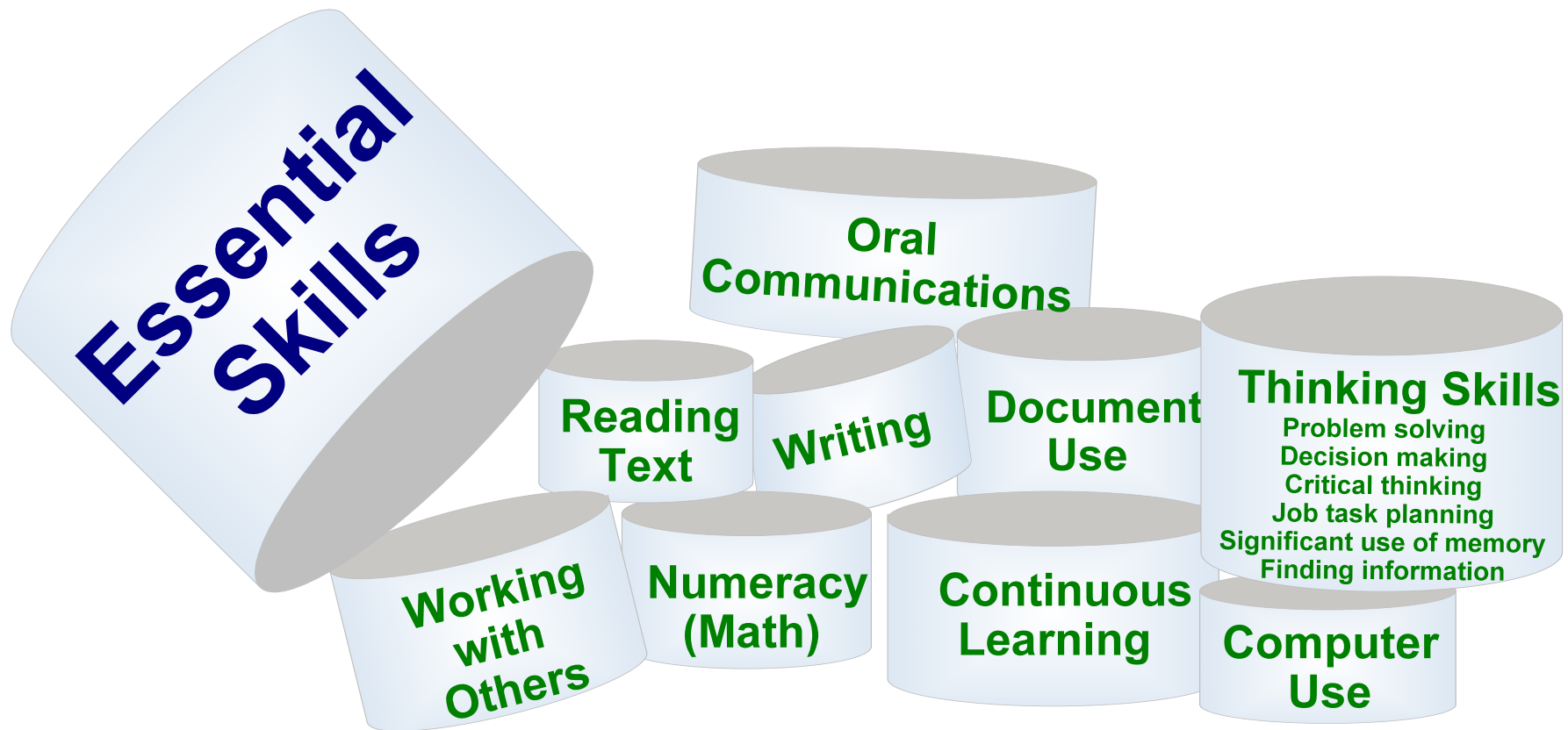
My **Learning Narrative** is unique because...

I have **GOALS** and a **PLAN** to reach them...

# ESSENTIAL SKILLS are skills needed for work, learning, and life.

## Essential Skills

- provide a foundation to help learn all other skills
- help us develop and move forward in our career and job
- help us handle change in our workplace and life





The Government of Canada, through their Human Resource and Skills Development (HRSD) department, has created a website with information on Essential Skills. Internet search - Google type in Essential Skills Canada then enter the site, “Essential Skills Home.”

This website also contains information on

## Essential Skill Profiles

Essential Skills Profiles contain details on hundreds of occupations in Canada that require Grade 12.

Essential Skill Profile information gives you

- ◆ details about the occupation
- ◆ a list of the most important Essential Skills to do that job
- ◆ tasks you have to do in that occupation and what Essential Skill is needed to do that task
- ◆ the complexity rating (details on page 23 in this workbook) or level of difficulty in that Essential Skill that is needed to do that task
- ◆ an overview of the physical requirements to do that job
- ◆ future trends in that job

You can use the Essential Skills Profiles to

- ◆ explore career options
- ◆ make your personal career plan
- ◆ check to see if you have the Essential Skills levels needed for the job or career you are planning
- ◆ make a personal learning plan to help you get any Essential Skills you need for that specific job or career
- ◆ review promotion opportunities and money aspects in the job or career to evaluate if they will match your financial needs and expectations

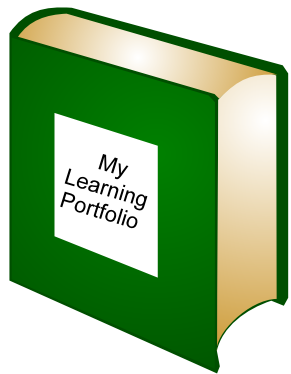
**I have certificates  
AND I have  
significant learning  
from my personal life  
and work**

The key to building a Learning Portfolio is being able to identify **LEARNING EXPERIENCES** you have and to write them in **LEARNING OUTCOME STATEMENTS**. It is not the experience but the **LEARNING** from an experience that has to be proven through a portfolio.

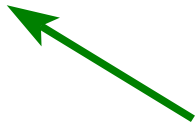
Learning happens from a variety of experiences that are now being recognized as valuable in both the workplace and in educational institutions. You have valuable learning from experiences such as...

- ◆ paid and unpaid work
- ◆ cadets
- ◆ community school
- ◆ workshops and conferences
- ◆ volunteer events
- ◆ class projects
- ◆ important life experiences
- ◆ reading
- ◆ personal interest courses

- ◆ community events or projects
- ◆ political and religious activities
- ◆ co-op or job placement training
- ◆ industrial and employment training
- ◆ study groups
- ◆ formal and informal personal development initiatives (physical training programs, music, art lessons)
- ◆ self help groups



I can use the Essential Skills  
Profiles to write Learning Outcomes.



## Essential Skills Profiles

### Learning Outcome Formula

**HOW** Action verb describing the level you think you have achieved....Bloom's Taxonomy action words or words at the back of this workbook.

**+**

**WHAT** What were the tasks or actions your performed?

**+**

**RESULT** What happened after you learned it? Change in your behaviour, attitude, or how you perform the task now.

**=**

**LEARNING OUTCOME**

Gaelyne MacAulay 2006

### Tips for writing learning outcome statements...

- ◆ identify each important learning experience in your life and an approximate time frame or date
- ◆ write down skills or tasks you learned from this experience
- ◆ identify the level of expertise you reached in performing these skills and tasks
- ◆ record how you were able to apply these new skills and learning to new situations
- ◆ list any benefits you or other people gained from the learning you achieved
- ◆ use the Essential Skills Profiles to help write your learning outcome statements

Your learning outcomes can be organized in **Learning Chronicle (LC)**

A LC helps by...

- ◆ providing an organized framework to list your experiences and learning outcomes
- ◆ helping you research and reflect on your learning from your experiences
- ◆ helping the reader of your portfolio know valuable learning you have gained from life and work experiences

Tips to research and reflect for your LC are..

- ◆ list your important learning experiences by year
- ◆ carry a notebook to use as your learning journal
- ◆ talk to family, friends, teachers, co-workers, or anyone who has known you over the years to find information you may have forgotten

### **Lost for words?**

Learning outcome statements use “action words” to describe learning. You have three resources identified in this document to help you find the words...

1. **Learning Levels Chart - [Page 12 - Plotting my Direction with a Learning Portfolio](#)**
2. **Action Words for Portfolios, Resumes, and Application Forms - [Appendix B - Plotting my Direction with a Learning Portfolio](#)**
3. **Complexity Levels Statements in the Essential Skills Profiles - [Internet search - Essential Skills Canada enter Essential Skills Home](#)**

A **Complexity Level** or **Complexity Rating** is the degree of difficulty needed to preform that task within an Essential Skill. Complexity Ratings are similar to Benjamin Bloom's theory on how we use learning explained on page 12 in this workbook.

### General Complexity Levels Chart

Complexity (difficulty) Level	Behaviors and Activity Required	This means...
Level 1	You have to do one type of activity or task that is clearly stated.	You are told what to do, and you do it without any other information.
Level 2	All details on the activity or task may not be clearly stated.	You have to figure out a couple of things, but it is not too difficult to find the information.
Level 3	You are given the basic information on the project that is to be done, but you have to figure the rest out for yourself.	You know what the outcome has to be, but you have to search for the rest of the information to be able to complete all the tasks.
Level 4	You know what has to be done, but you have to figure out how to do it.	You have to make a plan, design what the many tasks in the project are, and plan how to do them.
Level 5	You have to design a project and follow it through to completion.	You have to research and develop a project that solves a specific problem then create, implement a plan, complete the project, and evaluate the results.

## Learning Chronicle (LC) Sample

There is no maximum length for your LC. Minimum length is two pages. Table or column format gives your LC a formal look but is not mandatory. The learning experience should be significant, and you can have more than one learning outcome from an experience.

DATE	EXPERIENCE	LEARNING OUTCOMES
200-	Completed grade 12 at PEI High School. Assisted in fund raising activities for the Allied Youth and Red Cross - Played defense on the basketball team.	Practiced teamwork skills and was very effective at calming down upset players in the locker room so they could be focused when the game resumed. Set up and managed a spreadsheet to record money pledges coming in for the Red Cross Relay.
Summer 200-	Worked at a summer computer camp for children aged 8 to 12.	Developed organizational skills by setting up programs to promote active living through recreational activities. Developed and maintained a spreadsheet program to monitor each child's progress. Helped children who were shy to feel comfortable and work with others.
Fall 200-	Entered university at U of REC . Applied and secured a weekend job helping a visually impaired person do their bookkeeping for small business they owned.	Mastered balancing my time with school and work so I could have some time with friends. <i>Verified the accuracy of bills and adjusted them if clients were over charged. Determined penalty and charges for late payments on customer accounts. (From Essential Profile "Accounting and Related Clerks" NOC 1431)</i> Learned self-managing skills required to work at a pace set by someone else.

# Learning Chronicle Work Sheet

Set up an electronic LC on your computer. Print it, put in a page protector and insert it into your LP.

DATE	EXPERIENCE	LEARNING OUTCOMES



I am unique. My Learning Narrative tells the story of the real me and my own learning journey.

Writing your **Learning Narrative (LN)** helps you look at important life experiences from a different perspective. Writing your Learning Narrative serves three purposes:

Prepare your LN on your computer. Print it, put in a page protector and insert it into your LP.

### 1. **WRITTEN COMMUNICATION SKILLS**

A LN provides an example of your written communication skills. Grammar, punctuation, computer skills, and document organizational skills are all evaluated in a portfolio. Your LN gives the reader a clear demonstration of your technical writing skills.

### 2. **ADDITIONAL LEARNING EXPERIENCES**

Writing your LN helps you reflect on other important experiences and gives you another way to explore life situations that resulted in learning outcomes.

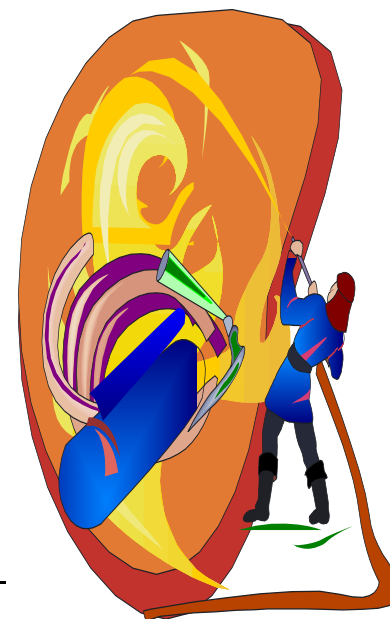
### 3. **HAPPINESS FACTOR**

Writing a LN helps explore the values and attitudes you need to keep happiness and contentment in your life and work experiences.

Your LN should be a **minimum** of three pages in length. It should show your growth and development as a result of learning from your life and work experiences. \_\_\_\_\_

**YOU** choose the content of what other people will read in your LN. Find your own “comfort” zone in what you share.

**Paint a picture of the real you that other people can see.**



**My Self Portrait**

### Narrative Sample

I didn't "love" school so I was very surprised to find myself enrolling in a post-secondary program. I reflected and found things that made me realize I "liked it" enough to return. I realized I still take pride in completing assignments and projects on time. Projects allow me to use many analytical and problem-solving skills.

I also enjoy working with computers. I catch on quickly and can pick up new skills from watching others. If I find something is too difficult, I ask a colleague or go to the local learning centre and sign out the book I need. After I solve the computer problem, I make notes so I will know what to do the next time I encounter a similar problem.

My satisfaction in working with computers and completing projects helped me decide to enter a computer science program. I realized my interest in this field began with my first summer job...

## Work Sheet-Things I want in my LN...

Work Experiences \_\_\_\_\_

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Social Experiences with Family and Friends \_\_\_\_\_

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Home Experiences \_\_\_\_\_

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Educational Experiences \_\_\_\_\_

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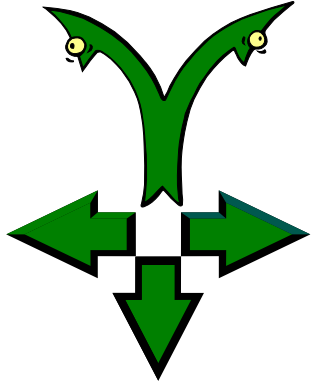
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Other Life Experiences \_\_\_\_\_

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# Choosing a direction...

Taking the time to think about, and document your goals can help you

- **BE OBJECTIVE** about them - look at your goals in a written format rather than just talk about them
- **EVALUATE** them - reflect on your goals to see if they are realistic

## GOALS ARE REALISTIC IF YOU CAN

Visualize yourself accomplishing them

Measure your accomplishments

Make adjustments needed to achieve them.

Have the necessary resources to accomplish them  
(TIME, MONEY, PREREQUISITES, CREDENTIALS)

# My dream is...

Goals begin with a dream. Before you can decide if your dream is realistic, you can reflect and create an inventory of what you want out of life. Such as...

## Education and Training - Check the Internet for costs

Item Details	Time Line	Costs
College or University?	2 years 4 years 6 years	

## Interests

Item Details	Time Lines	Costs
Hobbies	2 years 4 years 6 years	
Sports	2 years 4 years 6 years	
Other	2 years 4 years 6 years	

## Living in a Material World

Check newspapers and Internet for costs

Item	Time line	Costs
Living accommodations	2 years 5 years 10 years	
Type of furniture and electronics	2 years 5 years 10 years	
Car	2 years 5 years 10 years	
Social life	2 years 5 years 10 years	
Travel plans	2 years 5 years 10 years	

## Life Style Choices

Item	Your thoughts and expectations
Relationship	
Children	
What makes you happy?	
What makes you sad?	
What do you value most in your life?	
How are your values different from you family, friends, and society?	
What will be you major responsibilities?	In 2 years in 5 years in 10 years
List three things you can do to make the world a better place in your life time.	

**Work - Research the Internet and interview a person in the job or career you want.**

Reflection	Job or Career	Education or Training Required	Six main duties and tasks in that job
What job did you say you wanted to do when you were 6 years old?			
What job did you say you wanted to do when you were a teenager?			
What job or career do you want now?			

## REFLECTION

**List your skills, interests, and tasks that are common to the above three jobs or careers.**

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List possible jobs or career choices that you can see yourself doing and complete the following chart.

Job or Career	The three main Essential Skills and Complexity Ratings needed in that job or career are...	The education level required to do that job is...	Future trends for employment in that job or career are...	The best opportunities to work in this job or career are (location)...	The salary range in this job or career is...	Does the salary range meet my needs <u>and</u> wants?

## REFLECTION (Realistic Goals - visualize, measure, make adjustments, have resources)

Plotting your course to get the career or job you will enjoy while, at the same time, providing you with an opportunity for advancement requires a realistic evaluation of your skills, talents, abilities, needs, and desires.

Review your thoughts and expectations for your possible career or job choices and complete this chart.

Item	Goal	Where I am now...	What do I have to do to meet my goal...	Is it Realistic? or Changes I am making are...
Education and Training...college or university				
Interests...hobbies, sports, other				
Material World...accommodations, furniture and electronics, car, social life, travel				
Life Style Choices (Happiness Factor)...relationship, children, values, responsibilities				

# GOALS SUMMARY

Prepare your Goals Summary on a computer. Print it, put in a page protector, and insert it into your LP

Now that you have  
completed your

## **SELF-ANALYSIS**

and know what you want out of life,

## **MOTIVATION**

is one vehicle that  
can help you travel toward your goals.

A **Goals Summary** helps you **clarify** your goals.

Write one or two paragraphs on each of the following:

- ◆ short term goals - 6 to 12 months
- ◆ mid term goals - 2 to 5 years
- ◆ long term - 5 plus years

## **SAMPLE GOALS SUMMARY**

### Short Term - 6 to 12 months

I have completed Grade 12. I also have work experience with children and several years experience working in the technology field.

During the next year, I will complete first year studies and research where a degree in computer science can lead me. I will also research other colleges and universities that offer courses that meet my interests and possibly submit application forms.

## GOALS SUMMARY WORK SHEET

Short Term...time frame

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Mid Term...time frame

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Long Term...time frame

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## GOALS SUMMARY SAMPLE

### Mid Term Goals - 2 to 5 years

I received many excellent reports from my supervisors at the children's computer camp and rave reviews from my workplace. I intend to continue working part-time while I attend university.

A career where I can teach computer design is an option. I will plan my course of study so an education degree may follow my computer science degree.

### Long Term Goals - 5 to 6 years

After completing my first diploma or degree, I want to work in the field of graphic design for a couple of years. Teaching is something I might pursue after I pay my student loans, live a year or two in another part of Canada, and buy a small house.

Sharing my life with someone and having children are two things I do not plan on doing for at least 10 years. After being in the workforce for a few years, I now know reaching my career goal is very important to me if I really want to be happy in life.

# Goals Chart

A **Goals Chart** clearly defines goals, sets a time line, and helps develop an action plan to successfully reach goals.

Developing a formal goals chart will

- ◆ help you focus and problem solve to reach your goals
- ◆ assist people who read your chart to identify options you might have to reach your goals in a shorter time frame
- ◆ help you explore the benefits of completed post-secondary studies
- ◆ assist you in finding a job that matches your skills, talents, and abilities
- ◆ set target dates for you to reach your goals
- ◆ help you review, evaluate, and redefine your action plan

## Goals Chart Sample

Goal	Plan	Method	Status	Target Date
Complete first year studies School	Complete all course requirements	Attend all classes, complete assignments, and get help when I need it	Attending classes as a full time student	April 200-
Explore my interest in computers and graphic design	Take a weekend graphic design course at the Community Learning Centre (CLC)	Visit the CLC and find out the details on the course	I have an appointment to visit the CLC next week	Will complete the course during my holidays

## Goals Chart Work Sheet

Prepare and complete your Goals Chart on your computer.  
Print it, put in a page protector, and insert it into your LP.

**Develop a goals chart to match the short term, mid term, and long term goals in your Goals Summary.**

Goals	Plan	Method	Status	Target Date

# Section 3: **RENEW**

## Bringing it all together

### Learning from this unit:

I know how to create a **RÉSUMÉ** and **COVER LETTER** to really show my skills and strengths...

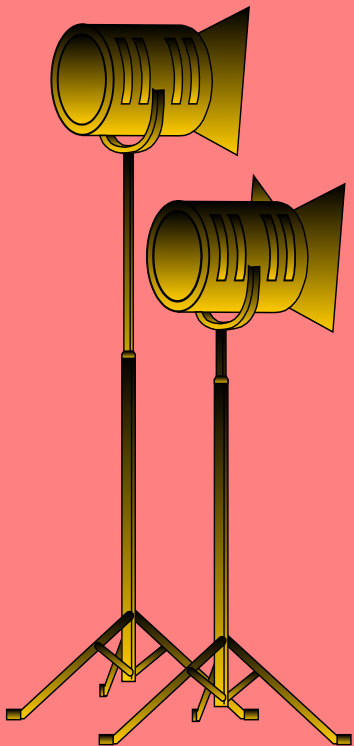
My **LEARNING PORTFOLIO** is now a professional document. It has a **PURPOSE STATEMENT**, **INTRODUCTION**, **DOCUMENTATION CHART** with an **Appendix**, my **TABLE OF CONTENTS**, and **LP COVER**...

My Learning Portfolio is not ready for presentation unless I am sure I have it completed by reviewing my LP **Completion Check List**...

I have **Reminders** and **Tips** for using my LP as a navigational tool through my life long learning journey...

# Résumé

What is it good for?



- ◆ It is an employer's first impression of you
- ◆ It gets the attention of 30 to 90 seconds of the employer's time
- ◆ It helps you let employers know that you have the skills, education, and ability that match the job/s available in their organizations
- ◆ A "combination résumé" format focuses best on your skills and abilities rather than where you learned them

**AND  
A RÉSUMÉ  
GETS YOU A JOB  
INTERVIEW**



# Résumé Tips



- ◆ maximum length - **3 pages**
- ◆ **NEVER** use the “I” word in your résumé
- ◆ professional font (Times New Roman, Arial)
- ◆ prepared and printed from a computer
- ◆ **ALWAYS** an original - **NEVER** photocopied
- ◆ **NEVER FOLD** your résumé
- ◆ **UPDATE** your résumé **EVERY TIME** you apply for a new position or job
- ◆ always deliver your résumé in an **ENVELOPE**
- ◆ **HAND DELIVER** when possible...the trend for large companies is to have résumés delivered electronically. When you have to submit electronically, **ASK THEM TO CONFIRM THAT THEY HAVE RECEIVED IT.**

# Twelve Steps to a complete Résumé

- 1**      **Personal Identification** - Complete information so the employer can contact you.  
Centre it on your page.

**Sample**

**Jay Alison Doe**

760 Green Street • Centerville • PEI • C1N 6A8 • (902) 5550-5151

Email: jadoe@hotmail.com

- 2**      **Job Objective** - Target yourself to the specific job the employer is advertising for or types of jobs in a specific workplace. You can include your career goal if it relates to the job for which you are applying.

**Sample**

The satisfaction I feel when I someone learns then applies skills I have taught them has helped me decide to seek employment as a computer camp trainer. It will also help me continue to increase my skills toward a permanent career in teaching computer programs.

- 3**      **Relevant Qualifications** - List any courses, school projects, or work related skills you have that will help in the job for which you are applying.

**Sample**

- employed in computer technology support for five years
- hold Red Cross Basic First Aid and CPR certificates completed in 2007
- developed guided activities and projects for youth
- practiced teamwork and organization skills through fund raising activities with Red Cross and Allied Youth for more than four years

**4**

**Personal Attributes** - list key attributes that you have to support the job for which you are applying.

**Sample**

- learn and adapt quickly in crisis situations - demonstrated through First Aid training
- patient and understanding with people - learned through employment in the technology field
- work to overcome barriers and complete projects - reinforced by volunteering with Red Cross

**5**

**Essential Skills and Learning Outcomes** - list the four (4) strongest Essential Skills you have and identify learning outcomes examples of these skills from your work, volunteer, or life experience that relate to the job for which you are applying.

**Sample**

Communication Skills

- provided computer support both on-site and on-line for over 320 employees
- guided computer and recreational activities for children ages 8 to 12 years
- provided written reports with factual information on project activities

Leadership Skills

- organized and implemented fund raising activities for volunteer organizations
- represented Uof REC computer science students at a national leadership institute

### Organizational Skills

- developed programs with agendas and schedules for co-workers
- created and updated progress reports for fund raising activities

### Numeracy Skills

- estimated project and unit costs for computer program projects
- calculated prices taking into account the exchange rate between currencies when supplies were ordered from the United States

## 6

**Work Experience** - List your work experience in chronological order **beginning with your most recent** job. Include length of time at that job, your job title, name of the employer, and location. Don't forget volunteer work.

### Sample

200- to 200-	<b>Program Support</b> , ACER Technologies, Corner Creek, PEI
200- Summer Employment	<b>Camp Counselor</b> , ACME Youth Camp, Brook Cove, PEI
200- October - December	<b>Fund Raiser</b> , Red Cross Relay, PEI High School, Centerville, PEI

## 7

**Education and Training** - If the education and training is complete, list the date and certificate in chronological order beginning with the most recent. List current training or education in which you are enroled. Don't forget to list courses and training programs that are **work and volunteer related**.

### Sample

- 200-                      Grade 12 Academic Completion, PEI High School
- 200-                      Enroled - Uof REC    Computer Science Program
- 200-                      Red Cross CPR and Basic First Aid Certificates
- 200-                      Red Cross Disaster Relief Training Certificate

## 8

**Special Awards and Recognition** - List any special certificates, awards, and trophies you have received. List them in chronological order beginning with the most recent.

### Sample

- 200-              Customer Service Award                      ACER Technologies
- 200-              Active Volunteer Certificate                      Community of Centerville, PEI
- 200-              Teamwork Award                      National Peer Learning Conference,  
Ottawa, ON

9

**Volunteer Learning Experiences** - List the organization, your role and the years of service you have given.

**Sample**

PEI Red Cross Society	Fund Raising Committee	200- - still active
Modern Church of PEI	Senior Group Member	200- - still active
Easter Seals Telethon	House Band Performer	200- and 200-

10

**References** - Choose 3 people who know your work or your positive personal traits. List them on your resume only if it is requested. In most cases you, do not have to list them on your Résumé. **First you must**

- ◆ **contact them and ask them to be a reference for you**
- ◆ **give them the names of employers who could be contacting them**
- ◆ **the type of job for which you are applying for**
- ◆ **update their information so you can give accurate contact information to employers**

**Sample - on your Résumé**

**References Available upon Request**

**11**

**Sample - If you're required to list references on your résumé, information you should have ready to submit to an employer includes**

**James Watson**

**Professor, Computer Science**

**Uof REC**

**250 Post Avenue, Centreville, PE C1N 7A8**

**(902) 555-5555**

**12**

## **Review, Check and Correct**

Ask three people to review your resume.

Check for

- ◆ completeness of all sections
- ◆ mistakes in spelling, punctuation, and grammar.

## Résumé Work Sheet

Prepare your Résumé on your computer. Print it, put in a page protector, and insert it into your LP.

Full Name \_\_\_\_\_

Mailing and Street Address \_\_\_\_\_

\_\_\_\_\_ Postal Code \_\_\_\_\_

Home Telephone \_\_\_\_\_ E-mail \_\_\_\_\_

**JOB OBJECTIVE** \_\_\_\_\_

### RELEVANT QUALIFICATIONS

Education and/or training qualifications you have that is related to this job

Length of time you have any experience or related experience in this type of work

On-the-job training, private courses, school projects, or workshops related to this type of work



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Important strengths, skills, and knowledge you have that support your job objective

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Important accomplishments, awards, and recognition you have achieved that are related to your job objective

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List qualities you have that describe your personal work style or attitude related to your job objective

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**ESSENTIAL SKILLS AND LEARNING OUTCOMES FROM YOUR WORK AND LIFE EXPERIENCE  
RELATED TO YOUR JOB OBJECTIVE**

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Name the first Essential Skill you want to highlight

List learning outcomes, skills, activities, and accomplishments that are relevant to the Essential Skill

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Name the second Essential Skill you want to highlight

List learning outcomes, skills, activities, and accomplishments that are relevant to the Essential Skill

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Name the third Essential Skill you want to highlight

List learning outcomes, skills, activities, and accomplishments that are relevant to the Essential Skill

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Name the fourth Essential Skill you want to highlight

List learning outcomes, skills, activities, and accomplishments that are relevant to the Essential Skill

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**WORK EXPERIENCE** - Begin with your most recent

<hr/> Months or years employed	<hr/> Job Title	<hr/> Employer name
<hr/> Months or years employed	<hr/> Job Title	<hr/> Employer name
<hr/> Months or years employed	<hr/> Job Title	<hr/> Employer name
<hr/> Months or years employed	<hr/> Job Title	<hr/> Employer name

## **EDUCATION, TRAINING, COURSES, WORKSHOPS** - Begin with your most recent

_____ Year	_____ What you learned and achieved	_____ Where you learned it
_____ Year	_____ What you learned and achieved	_____ Where you learned it
_____ Year	_____ What you learned and achieved	_____ Where you learned it
_____ Year	_____ What you learned and achieved	_____ Where you learned it

## **SPECIAL AWARDS and RECOGNITION**

_____ Year	_____ What you achieved	_____ Where you received or achieved it
_____ Year	_____ What you achieved	_____ Where you received or achieved it
_____ Year	_____ What you achieved	_____ Where you received or achieved it

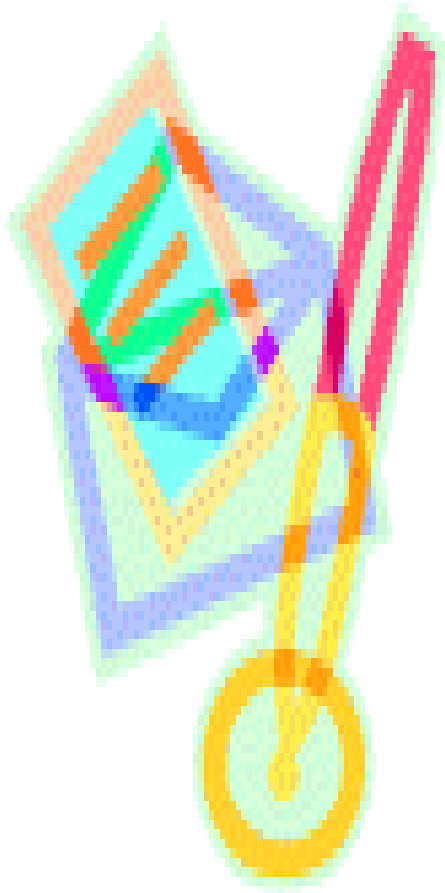
## VOLUNTEER LEARNING EXPERIENCES

Organization	Role	Years
Organization	Role	Years
Organization	Role	Years

## REFERENCES

1	2	3

Introduce your résumé with a **COVER LETTER (CL)**.



A CL always accompanies a Résumé whether you mail, deliver, fax, or email your résumé.

A CL gives you the opportunity to show your enthusiasm for the job and provide other information about yourself that is not included in your résumé.

Your CL gives you the chance to convince the employer to read your résumé.

- ◆ keep your CL brief, maximum one (1) page
- ◆ use the same paper quality and font as your résumé
- ◆ customize your cover letter to each job and employer
- ◆ let the employer know how you learned about the job
- ◆ explain why you are sending your Résumé
- ◆ be specific about the job for which you are applying
- ◆ include information requested in the job posting or advertisement
- ◆ market yourself - convince the reader to review your résumé,
- ◆ include new information that is not in your résumé such as your work ethic, attitude, and personality traits
- ◆ do not summarize your résumé
- ◆ briefly highlight background, education, and learning experience that qualifies you for that specific job
- ◆ highlight what you can offer to the employer not what you want from the employer
- ◆ include information on when you are available for an interview, start date for the job, and how you will follow up - email or phone call
- ◆ list all enclosures (attachments) that accompany your CL, and state you have a learning portfolio you can show the employer
- ◆ do not fold your CL; use a business envelope for it and your résumé
- ◆ have someone edit your letter



**Sample  
Cover  
Letter**

760 Green Street  
Centerville, PE C1N 6A8  
Phone (902) 5550-5151  
Email [jadoe@hotmail.com](mailto:jadoe@hotmail.com)

Month/Day/Year

Mr. Jonathan P. Employer  
Hiring Manger  
Camp Clear Lake  
Summertime, PE C1N 1X7

Dear Mr. Employer:

In response to your call for applicants at UXIC Technologies that appeared in the Local Gazette, please consider this correspondence as an application for the part-time position of Assistant Program Analyst. I am interested in working with UXIC Technologies because it offers an opportunity to become a employee of one of the leading technology companies in North America.

I have 5 years experience and learning in **Program Support** with ACER Technologies, Corner Creek, PEI. I am seeking part-time work in my field while I attend the Computer Science program at Uof REC. In addition to my paid work, I continue to be active in several community volunteer groups. This has helped me further develop my organizational, oral, and verbal communication skills by creating, implementing, and managing fund raising projects I also hold First Aid and CPR certificates.



I have enclosed my résumé and, at your request, I can supply three references. I have completed a Learning Portfolio to further support my application for this position, which I can also submit at your request.

I am available for a personal interview at your convenience. Thank you for your time and consideration.

Sincerely

(Signature)

Jay Alison Doe

Enclosure

- résumé

## Cover Letter Work Sheet

**Prepare your cover letter on a computer. Print it, put in a page protector, and insert it into your LP.**



My LP  
is looking  
impressive!

# TIME OUT

I have finished my...  
Learning Chronicle  
Learning Narrative  
Goals Summary  
Goals Chart  
Cover Letter  
Résumé

# Purpose Statement

Making your LP work for you begins with your purpose statement.

This **critical piece** of your LP **must**

- ◆ clearly and directly state why you have developed your LP - expand on your original intent from page 5 in this workbook
- ◆ direct the reader to where they should be looking
- ◆ state the specific recognition or credit you are requesting
- ◆ engage your audience

Your purpose statement should be a maximum of two pages. It is directed specifically to the portfolio reader (**assessor**). Be short, concise, and provide the following information

**WHO** you are and how to contact you

**WHAT** recognition you want through your LP

**WHERE** you are sending your LP

**WHEN** you are applying

**WHY** you think your learning should be given recognition

## Purpose Statement Sample

### Learning Portfolio

**Presented to:** A. K. Smith  
Portfolio Development Teacher  
PEI High School

**Submitted by:** Jay Alison Doe  
760 Green Street  
Centerville, PE C1M 6A8  
(902) 5550-5151  
Email: jadoe@hotmail.com

**Date of Submission:** May 8, 2007

I am submitting this Learning Portfolio through the Social Studies Unit of Uof REC to receive recognition for completing:

**Developing a Learning Portfolio in “Social Studies 319”**

Experiences from which I have learned to develop this Learning Portfolio include

- attending 30 hours of development class
- participating in discussion groups with classmates
- researching portfolio development sites and Essential Skills sites on the Internet
- completing assignments in the “Plotting My Direction with a Learning Portfolio” workbook
- contacting employers and volunteer organizations for learning verification letters.

I have completed my Learning Portfolio to a professional level using guidelines and recommendations of teachers and experts in the portfolio development field. I am confident that I can update and use my learning portfolio to further develop my career plans, enter college or university, and secure employment.

I welcome the opportunity to meet with you at any time to discuss and review my Learning Portfolio.

Sincerely,

Alison Doe

## Purpose Statement Work Sheet

**Prepare your Purpose Statement on your computer. Print it, put in a page protector, and insert it into your LP.**

[illegible]



# Introducing the real ME

The **Introduction** to your portfolio is similar to a **preface** or **foreword** of a book.

The development of your Learning Portfolio is an example of your ability to present yourself at a professional level to an employer, college, or university. **Your portfolio introduction will guide the reader to what is in your LP.** Your introduction should be **two or three paragraphs (maximum of one page).**

Your introduction can include all or some of the following:

- ◆ highlights of what the reader will find in your portfolio or a general summary of your learning from experiences
- ◆ a personal mission statement or “credo”
- ◆ knowledge of trends in the career or job you are pursuing
- ◆ any experience or situation that has influenced your career or job decision
- ◆ how developing your LP has contributed to your career or job choice.



## Introduction Sample

Developing my Learning Portfolio (LP) has helped me see the amount of valuable learning I have not just from school studies, but also learning from life and work experiences. School courses have made me knowledgeable about the basics in many subjects, but developing my LP has made me realize that applying that knowledge is the key to reaching my goals.

Statistics released by the Conference Board of Canada and quoted in our local newspaper, the Community Gazette, (January 2006) says “there is continued growth in both the public and private sector in the field of computer technology”. This knowledge helped me bring my interest in computer science into my career planning. I also know that people moving into the computer technology field will need training. Through the development of my LP, I came to realize the enjoyment and confidence I feel in the computer technology field. My interest in computer programs and the fact that there is growth in computer technology can come together, and I can move forward into a career in teaching computer technology.

Through developing my LP, I have also discovered that learning from all my experiences is valuable. Organizing my work, completing projects on time, fund raising for volunteer groups, and teamwork through sports are all Essential Skills employers want in a good employee. Developing my goals and education plan to reach my goals has helped me be confident in my post-secondary choice of Computer Science. If I keep updating my LP, I can keep creating and reaching new goals. As Thoreau says...

***"If one advances confidently in the direction of his dreams, and endeavors to live the life which he has imagined, he will meet with a success unexpected in common hours." – Henry David Thoreau***

## Introduction Work Sheet

**Prepare your Introduction on your computer.  
Print it, put in a page protector and insert it into your LP.**

# Documentation

Documentation is **the most important section** of your Learning Portfolio. Follow up on all your checklists, and review your Learning Chronicle and Learning Narrative to make sure you have all your key documents.

## Summary Document Review Check List

- ◆ indirect or third party Verification Letters for proof of valuable learning
- ◆ direct learning documents from all sources
- ◆ diplomas
- ◆ certificates
- ◆ report cards
- ◆ letters of reference
- ◆ performance evaluations
- ◆ project or product samples
- ◆ school assignments
- ◆ letters of commendation
- ◆ newspaper articles
- ◆ correspondence describing abilities and skills in extra curricular activities

You must **PROVE** you have the learning outcomes required in the job, course, or program for which you are seeking recognition or credit through your LP.

**REMEMBER:** Assessors are assessing your Learning **NOT** the Experience.

Gathering documented proof of your learning is time consuming but necessary for you to receive recognition for that learning.

**Make sure you have contacted the institution, organization, regulatory certification body, or workplace where your learning will be evaluated.**

**WHY?**

**Because you must follow their procedures and match your learning with the learning they require.**

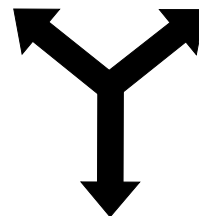
Well developed writing skills are necessary to the success of your request for recognition or credit for your learning.

Some documents from which you may be required to match your learning to specific learning outcomes include

- **job descriptions**
- **task analyses**
- **course and program outcomes**
- **Essential Skills profiles**

**You have to prove that...**

*learning from work, home and life,*



*and learning in the classroom or formal setting*

**ARE EQUAL**

# **MAKING YOUR DOCUMENTS WORK FOR YOU**

You have identified learning experiences in your Learning Chronicle and Learning Narrative. You have learned to recognize and write learning outcome statements.

**NOW**

You can back up your learning outcomes with documented proof of learning

**AND**

be prepared to defend your outcome statements with demonstrations, performances, interviews, or challenge exams.

## Document Chart

Personal Learning Outcomes in your Document Chart should be directly related to the Required Outcomes you are challenging for recognition.

Focus your learning on answering three questions

- ◆ **What do I know?**
- ◆ **What skills do I have?**
- ◆ **How has this learning changed my behavior and beliefs?** \_\_\_\_\_

Your Personal Learning Outcome in your Document Chart should be uncomplicated statements using **Action Words** (Appendix B). Review the Learning Outcome formula on page 20. Learning from each experience should be

- ◆ **authentic,**
- ◆ **measurable,**
- ◆ **organized,**
- ◆ **directly equal to the learning outcomes required,**
- ◆ **defined in terms that match your learning to learning required in job description, duties, tasks, or learning outcomes in a course or program, and**
- ◆ **able to show your theoretical and practical understanding of the recognition you want.**

Then you can decide what documents should go into your LP by answering this question.

**What documents provide proof of the learning I claim I have?**

A **Document Chart** is an effective method for presenting your learning in an organized format. There is no recommended length for the document chart of your Learning Portfolio but there are some

## GUIDELINES.

**NOTE:** A Portfolio Development Advisor can help you make your document chart match the purpose of your LP.

- ◆ Organize your document list so it clearly identifies requests for a credit transfer, program based credit, course based credit, recognition for certification, or workplace recognition.
- ◆ You may need more than one document to establish a specific learning outcome but remember that too many documents may create confusion.
- ◆ Documentation alone does not prove learning has taken place. You must provide proof or be prepared to justify why recognition should be given through an interview, demonstration, performance, challenge, or certification exam.
- ◆ If you have large projects or a demonstration to support your learning, a video or series of photographs may be useful.
- ◆ Label all your submissions so they are easily identified.
- ◆ If a supporting document is lengthy, highlight the sections that best support learning outcomes.
- ◆ **DO NOT** send original certificates, diplomas, letters, or transcripts. Make copies but be prepared to present originals at your interview.

## More Helpful Hints...

### Experience Description

Describe your **learning** experience. Be careful to keep your experience separate from your learning outcomes. State where your learning was acquired and include

- ◆ when the experience took place and for how long,
- ◆ where the learning took place,
- ◆ the job or project you were doing,
- ◆ if you supervised any people,
- ◆ seminars, courses, and workshops that you attended,
- ◆ “other” learning experiences you may have had that will assist evaluators in recognizing learning situations.

### Document Review List

Validating your learning with documents is essential to receiving recognition through your LP. Be sure you have

- ◆ certificates
- ◆ diplomas
- ◆ job performance appraisals
- ◆ samples of work
- ◆ letters of reference
- ◆ letters of validation
- ◆ commendations
- ◆ records of achievement
- ◆ congratulatory letters
- ◆ recognition for participating in workshops, non-credit courses, adult education courses, and volunteer projects.

### Tasks and Duties

Describe all your **tasks and duties** as they *relate to your required learning outcomes* for the recognition or credit you are seeking. Remember you are stating you can apply these skills so use the action verb format.

**Other sources** verifying learning can include

- ◆ letters confirming your attendance
- ◆ course content or outlines
- ◆ exam or project results
- ◆ projects or samples of your work.

**Review your documents carefully. You may have more than you need so choose quality over quantity.**



## Document Chart Sample

Recognition Requested	Required Outcomes	Experience	Personal Learning Outcomes	Supporting Documents
Completing a Learning Portfolio and entrance into UofREC Computer science Program	Completion of Grade 12 Academic Curriculum	Attended PEI High School	Completed all courses required for a grade 12 completion certificate	<b>Appendix A1</b> Grade 12 Diploma
Advanced Standing to enter second semester Computer Applications course	<ul style="list-style-type: none"> <li>- create, file and retrieve a word document</li> <li>- create, file and retrieve a spread sheet</li> </ul>	<p>Employment with ACER Technologies</p> <p>Red Cross Relay Project Treasurer 2006</p>	<ul style="list-style-type: none"> <li>- created and completed employee evaluation forms</li> <li>- completed and filed daily activity reports</li> <li>- set up and managed a spread sheet to record money pledges coming in for the Red Cross Relay.</li> </ul>	<p><b>Appendix B1</b> Performance Appraisal, June 200-</p> <p><b>Appendix B2</b> Uof Rec Student Record</p> <p><b>Appendix B3</b> Invoice donor sheet</p> <p><b>Appendix B4</b> Sample - Red Cross Relay Spread Sheet</p>

## Essential Skills Document Chart Sample

### Job Tasks and Duties - Camp Counselor

Essential Skills for Learning, Work, and Life	Outcome Required	Experience	Personal Learning Outcomes	Supporting Documents
<b>Reading</b>	Reading materials in sentence and paragraph structure	Studying Red Cross Manuals	Studied and passed written First Aid exam	R1. Memos from supervisors R2. Two pages from Red Cross Study Manual R3. Software Manual
<b>Document Use</b>	Using a variety of resources to find information	Using a workbook and Internet sites to create a computer program curriculum	Developed a five day training program to enhance skills of ACER employees	D1. "Effective use of Spreadsheets" D2. "Email Communication Protocol"
<b>Numeracy</b>	Ability to use numbers and think in quantitative terms	Created and managed departmental budget	Managed budget to meet company commitments in purchasing computer software	N1. Copy of a budget sheet N2. Picture of newly purchased software installed and operating at ACER
<b>Writing</b>	Ability to write texts and complete forms	Wrote a newspaper article on new technology upgrade at ACER	Learned to develop and write an article in news print format	W1. Copy of the ACER article, September 200-
<b>Oral Communication</b>	Ability to use speech to exchange thought and information with other people	Created overheads and delivered a presentation on using the new software to ACER managers	Developed self-confidence in making presentations to groups	OC1. Audience handout OC2. Presentation notes OC3. H&S thank you letter

<b>Essential Skills for learning work and life</b>	<b>Outcome Required</b>	<b>Experience</b>	<b>Learning Outcomes From Experience</b>	<b>Supporting Documents</b>
<b>Working with Others</b>	Ability to work with other people to complete a project or task	Organized the Red Cross Relay 200-	Learned to keep people within a budget without them feeling controlled	WO1. Income and expense sheet WO2. Letter of recognition from Red Cross Society
<b>Thinking Skills</b>	Ability to apply six cognitive functions: problem solving decision making critical thinking job task planning memory use finding information	Rescheduled Red Cross Conference because of poor weather	Learned to set up and manage emergency communication committee  Created an alternative action plan	Problem Solving, Critical Thinking, Job Task Planning Skills T1. Task planning sheet T2. Volunteer schedule T3. Verification letter from Conference Chairperson
<b>Computer Use</b>	Ability to apply complexity in computer applications	Developed a new website for ACER Technologies	Learned the effect of creative web site design	CU1. Search <a href="http://www.acertech.ca">www.acertech.ca</a>
<b>Continuous Learning</b>	Ability to acquire and enhancing new skills and knowledge	Participating in advanced Art with Acrylics classes	Developing fine motor skills	CL1. Pictures of paintings CL2. Creative Design Award

## Document Chart Work Sheet

**Prepare your Document Chart on your computer.  
Print it, put in a page protector, and insert it into your LP.**

Essential Skills for Learning, Work and Life	Outcome Required	Experience	Personal Learning Outcomes	Supporting Documents

# Appendices

Your Appendices must be clearly outlined with the title of each document. Request written permission for documents from other workplaces or organizations or remove any identifying information from confidential documents.

## Sample Appendices

### Certificates

A 1      PEI High School Grade 12 Diploma

### Workplace and Volunteer

B 1      Performance Appraisal, June 200-

B 2      U of Rec Student Record

B 3      Invoice Donor Sheet

B 4      Sample - Red Cross Relay Spread Sheet

### Essential Skills

Reading

R1      Memos from supervisors

R 2.      Two pages from Red Cross Study Manual

R 3      Software Manual

# Table of Contents

## Sample Table of Contents

It is helpful to make a note of items for your Table of Contents as you go through the entire portfolio development process.

**Organize your portfolio according to the guidelines set out by the institution or organization where your portfolio will be presented.**

**Centre your Table on your page; make it clear and easy to follow.**

### Table of Contents

Statement of Purpose .....	2
Introduction .....	3
Résumé .....	4
Learning Narrative .....	8
Learning Chronicle.....	14
Goals Summary .....	22
Goals Chart .....	23
Documentation Chart .....	24
Appendices .....	26
Certificates	
Workplace and Volunteer	
Essential Skills	

# Table of Contents Work Sheet

**Prepare your Table of Contents on your computer.  
Print it, put in a page protector, and insert it into your LP.**

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## Cover

**“Never judge a book by its cover,” unless it is a Learning Portfolio.**

Your Learning Portfolio is a **self-marketing tool**.

A portfolio assessor will look at every single page from the front cover to the back page so **PACKAGE YOUR DOCUMENT**. Your cover should be professional, creative, and capture the attention of the assessors. Information on your cover should include

- ◆ a heading or title
- ◆ your full name (including maiden if applicable)
- ◆ the recognition you are seeking
- ◆ where you are seeking recognition
- ◆ date



Sample Cover

**Learning Portfolio**  
**of**  
**Jay Alison Doe**

**Presented to:**  
**University of REC**

**Recognition requested for:**  
**Completion of a Learning Portfolio in Social Studies 319**

**Date of Submission**

## Learning Portfolio Checklist



### Document Presentation Check List:

\_\_\_\_\_ Overall Appearance - formal, professional document; consistent presentation in components i.e. fonts, headings

\_\_\_\_\_ Format - clear; concise; readable; correct grammar, punctuation, sentence and paragraph structure

\_\_\_\_\_ Learning Outcomes - measurable, authentic, and relevant; written using action words

\_\_\_\_\_ Organization of Materials - sections matching Table of Contents; documents packaged into work, personal development, volunteer and Essentials Skills

\_\_\_\_\_ Flow of Content - relevant; targeted so it connects from the purpose statement through the whole document

\_\_\_\_\_ Documents - provide proof of learning with

DIRECT EVIDENCE (certificate, work sample, picture)

INDIRECT EVIDENCE (verification letters, reference letters, work evaluations)

## ✓ Portfolio Components Checklist:

	Cover	Formal - can be professionally creative to reflect who you are
	Purpose Statement	Professional application to assessors and evaluators
	Table of Contents	Organized, accurate with clear direction to all components in your portfolio
	Introduction	Summary and highlights of your portfolio; engage the readers
	Learning Chronicle	Chart format with clearly defined learning outcomes
	Learning Narrative	Content appropriate for assessors; proves writing skills are at a post-secondary level; demonstrated organized thought process and identifies additional learning not included in your chronology
	Goals Summary	Introduction to the goals chart; identifies short, mid-term and long-term goals in a concise format
	Goals Chart	Measurable; progressive; identifies options that are flexible and achievable
	Cover Letter	Business format
	Résumé	Combination or skills Résumé ready for submission to an employer
	Document Chart	Table format; documents packaged into work, personal development, volunteer and Essential Skills; learning outcomes defined; documents that prove this learning clearly matching the appendices
	Appendices	Organized; complete; course and work samples; direct and indirect documents. Include a Catalogue of resources with one page from the document if there are a number of large documents. i.e. proposals, thesis

## Tips for using your Portfolio

1. If submitting your portfolio for assessment to an institution, **contact** them and follow all instructions.
2. **Review** your portfolio with an advisor.
3. Insure a **professional** appearance by using consistent headings and format.
3. **Correct** all typos, spelling, and formatting errors.
4. **Photocopy** or scan all certificates and documents.
5. Keep a master **copy** of all pages.
6. Put **all** portfolio pages into sheet protectors.
7. Put all pages into a **binder**.
8. Do not number pages so you have more **flexibility**.
9. Use page dividers or tabs to **indicate** each section.
10. Adjust and **target** your portfolio each time you use it.

When submitting your Portfolio to a POST-SECONDARY INSTITUTION...

**NEVER “SEND” YOUR PORTFOLIO.  
DELIVER IT.**

When using your Portfolio in the workplace...

**NEVER GIVE YOUR PORTFOLIO TO AN  
EMPLOYER. USE IT DURING THE  
INTERVIEW TO HELP YOU.**

**IF AN EMPLOYER ASKS YOU TO LEAVE  
IT FOR REVIEW, LEAVE A COPY  
ONLY...NOT YOUR ORIGINAL.**

*Best Wishes on your LIFE LONG LEARNING JOURNEY*

*Know yourself so others can know you; be yourself, no one else is better qualified.*

*Gaelyne MacAulay*

# Common LP and PLAR (RPL) Terminology

Some common terms you will encounter when you use your LP throughout your career and learning journey in the workplace or post-secondary institution include

**Accreditation** - giving credit or approval toward a course, program, or a certification system.

**Adult Learner** - any person 18 years and older who has been out of public school for a minimum of two years.

**APEL** - “Accreditation for Prior Experiential Learning,” equivalent term for Prior Learning Assessment and Recognition in the United Kingdom.

**Appraisal** - assessment on quality of performance.

**Articulation** - agreement between two post-secondary institutions whereby they accept and/or grant credit for courses toward each other's programs.

**Assessment** - defined process of evaluation of learning that is fair, equitable, and flexible and that results in accomplishments towards a specific goal of recognition or credit.

**Benchmark** - defined performance level that is expected and that can be measured or compared to a set standard.

**Certification** - acknowledgment by certificate with a registered seal that formally recognizes a person's mastery in skills and knowledge to a specific level.

**Challenge Exam** - test administered by an institution, organization, or accreditation body for a person to prove they have the knowledge and skills equivalent to someone who completed a course of study or training.

**Chronological Record** - set of events that follow one another.

**Competency** - measurable set of applied skills that, when achieved, results in a person's ability to perform specific tasks and duties.

**Credential Recognition** - (CR) recognized achievement resulting from structured learning that meets the predetermined standards in formal documents such as diplomas, degrees, and licenses.

**Credit** - recognition received for meeting predetermined requirements or standards.

**Credit Transfer** - acceptance of credit granted by one organizational body or institution by another.

**Equivalency** - comparing the content and level of learning from two different sources.

### **Evidence**

**Direct Evidence** - what you can prove you have learned eg. essays, demonstration, video

**Indirect Evidence** - what others say you learned eg. verification and reference letters, testimonials.

**Experiential Learning** - non-credited learning acquired through formal and informal experiences.

**Informal Learning** - learning acquired outside an educational institution.

**Learning/Training Contract** - agreement between two parties that clearly outlines learning activities and objectives that must be reached within a set time frame to meet specific goals.

**Learning Outcomes** - demonstrated knowledge and skills learned from formal and informal experiences.

**Module** - set of associated skills and knowledge that define performance requirements usually located within a Competency based model.

**Multi-Skilled** - having skills to perform more than one job.

**PLAR** - “Prior Learning Assessment and Recognition.”

**Prior Learning Assessment and Recognition** - self-assessment process in which a variety of assessment tools are used to evaluate and equate relevant learning against a set of outcomes, standards, or credentials.

**Portfolio (Learning/Career/Personal)** - comprehensive document that presents learning outcomes from experiential learning and equates them with learning outcomes in a formal education, training and/or accreditation system.

**Portfolio Development Course** - training program (usually 30 hours) that assists people in creating their portfolio.

**Process** - sequence of steps/facts/rules that comprise a plan or method.

**Recognition** - within a PLA process, “recognition” is the acceptance of equal value for formal and informal learning whether it is acquired through academic, professional training, work experience, or non-formal credits.

**RPL** - “Recognition of Prior Learning,” equivalent term for Prior Learning Assessment and Recognition. *It is a holistic term and relates to all aspects of formal and informal recognition and assessment by combining PLAR processes and Qualification Recognition processes. In the case of foreign-trained individuals, RPL would also include recognition of international credentials. (CAPLA Strategic Plan ‘07)*

**Skill** - term used to describe an ability or proficiency.

**Standardized Test/Exam** - assessment tool administered to a common population that uses standard deviations, scores, and percentiles to compare an individual score to that common population.

**Task** - unit of work.

**Transferable Skills** - learning outcomes from one experience that can be practiced in another setting.

**Validity** - degree of accuracy to which an assessment tool measures to a set of outcomes.

## Action Words for Portfolios, Resumes, and Application Forms

Accomplished	Calculated	Decided	Evaluated	Identified
Achieved	Catalogued	Defined	Examined	Illustrated
Acted	Chaired	Delivered	Executed	Implemented
Activated	Charted	Demonstrated	Expanded	Improved
Adapted	Checked	Designed	Explained	Incorporated
Addressed	Coached	Detected	Explored	Increased
Adjusted	Collected	Determined	Extended	Informed
Administered	Combined	Developed	Extracted	Initiated
Advanced	Communicated	Devised		Inspected
Advertised	Compared	Directed	Facilitated	Installed
Advised	Compiled	Discovered	Fashioned	Instituted
Aided	Composed	Displayed	Finalized	Integrated
Allocated	Computed	Dissected	Fixed	Interacted
Analyzed	Condensed	Distributed	Focused	Interpreted
Answered	Conducted	Diverted	Formed	Interviewed
Applied	Conserved		Formulated	Introduced
Approved	Constructed	Earned	Fostered	Invented
Arranged	Consulted	Edited	Found	Inventoried
Assembled	Contracted	Educated	Fulfilled	Issued
Assessed	Continued	Effected	Furnished	
Assigned	Contributed	Employed		Joined
Assisted	Controlled	Encouraged	Gathered	Judged
Attained	Converted	Enforced	Generated	
Authorized	Convinced	Engineered	Governed	Kept
Awarded	Coordinated	Enhanced	Guided	
	Counseled	Enlarged		Launched
Began	Created	Enlisted	Handled	Learned
Briefed	Cultivated	Ensured	Headed	Led

Identified



Located  
Logged  
Led  
Listened

Maintained  
Managed  
Marketed  
Maximized  
Measured  
Mediated  
Mobilized  
Modified  
Monitored  
Motivated

Navigated  
Negotiated

Observed  
Obtained  
Opened  
Operated

Participated  
Performed  
Piloted  
Pioneered  
Placed

Planned  
Played  
Prepared  
Presented  
Presided  
Prevented  
Printed  
Prioritized  
Processed  
Produced  
Programmed  
Projected  
Promoted  
Proofread  
Proposed  
Protected  
  
Proved  
Provided  
Publicized  
Purchased

Qualified  
Quantified  
Questioned

Raised  
Ran  
Rated

Reached  
Received  
Recommended  
Reconciled  
Recorded  
Recruited  
Reduced  
Referred  
Regulated  
Remodeled  
Reorganized  
Repaired  
Replaced  
Reported  
Represented  
Researched  
  
Reshaped  
Resolved  
Responded  
Restored  
Retrieved  
Reviewed  
Revised  
Revitalized

Saved  
Scheduled  
Screened

Searched  
Secured  
Selected  
Separated  
Served  
Shaped  
Shared  
Simplified  
Sold  
Solved  
Sorted  
Spearheaded  
Specialized  
Specified  
  
Spoke  
Sponsored  
Staffed  
  
Started  
Strengthened  
Structured  
Studied  
Suggested  
Summarized  
Supervised  
Supplied  
Supported  
Surveyed

Taught  
Tested  
Tightened  
Totalled  
Tracked  
Trained  
Transmitted  
Translated  
Traveled  
Tutored

Undertook  
Updated  
Upgraded  
Used  
Utilized

Validated  
Verified  
Vitalized  
Volunteered

Weighed  
Widened  
Won  
Worked  
Wrote

Revised © 2009  
Gaelyne MacAulay  
Prince Edward Island  
Canada

**Plotting my direction with a Learning Portfolio**